GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

Single Desk Bureau – A Policy to provide all clearances required for starting and operating an industry within 21 working days through a single point of contact in the State of Andhra Pradesh – Orders – Issued.

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INDUSTRIES & COMMERCE (P & I) DEPARTMENT

G.O.MS.No. 79 Dated: 06-06-2016.
Read the following:

1. Government of Andhra Pradesh Act No.17 of 2002.
2. G.O. Rt. No.137, Ind. & Com. (IP) Dept., Dt: 05.03.2012.
3. G.O.Ms.No.35, Industries & Commerce (IP & INF) Department, Dated 29.04.2015.

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O R D E R:

In the reference 3rd read above, Government of Andhra Pradesh issued Single Desk Policy with an aim to create a one stop portal to provide all necessary clearances for starting and operating an industry, within 21 working days.

2. In this regard, the Ease of Doing Business (EoDB) recommendations made by the Department of Industrial Policy and Promotion (DIPP) in their "Business Reform Action Plan and Single Window" prescribes that 'An effective single window system is one that serves as a single point of contact for businesses'. One of the models prescribed therein mentions that a single dedicated body or setup should be designated to act as a single window system. This agency must be mandated to be a single point of contact for all business start-up licensing, so that entrepreneurs do not have to visit multiple agencies.

3. Government of Andhra Pradesh, after careful examination of the recommendations suggested by the DIPP, hereby orders to establish a Single Desk Bureau with representatives from the following stakeholder Departments:

(a) Revenue Department
  (i) Commercial Tax Department
  (ii) Registration & Stamps Department (IGRS)
  (iii) Commissionerate of Prohibition and Excise
(b) Environment, Forest, Science & Technology Department
  (i) Andhra Pradesh Pollution Control Board (APPCB)
  (ii) Forest Department
(c) Home Department
  (i) Fire Department
(d) Energy, Infrastructure & Investment Department
  (i) Electrical Inspectorate
  (ii) State Electricity DISCOMs (EPDCL and SPDCL)
(e) Law & Judiciary Department
  (i) Law Department
(f) Municipal Administration and Urban Development
(g) Water Resources Department
  (i) Irrigation & CAD Department
  (ii) Ground Water Department
(h) Labour Employment Training and Factories
  (i) Directorate of Boilers
  (ii) Directorate of Factories
  (iii) Labour Department

(P.T.O)

(i) Health, Medical and Family Welfare
   (i) Drugs Control Administration
   (ii) Ayurveda, Yoga, Naturopathy, Unani, Siddha & Homoeopathy(Ayush)

(j) Consumer Affairs Food & Civil Supplies

(k) Department of Panchayat Raj & Rural Development

4. <u>Single Desk Bureau</u>

(a) The State Single Desk Clearance Committee is proposed to be replaced with a Single Desk Bureau (herein referred to as "Bureau"). The Bureau shall be headed by the Commissioner / Director of Industries. The Bureau shall comprise officials from respective approving Departments (Competent Authorities), empowered to act as single point contact for all investment related clearances. The Bureau shall carry out pre-scrutiny of all applications received on the Single Desk Portal and accord deemed approvals / clearances / recommendations (as the case may be), in case the concerned approving department does not provide clearance within their specified Service Level Agreement (SLA), as per the Single Desk Policy 2015.

(b) The Bureau shall meet every week on a fixed day in the office of Commissioner of Industries and carry out pre-scrutiny / review of progress of Single Desk Portal. The Bureau shall submit monthly reports to the State Investment Promotion Board (SIPB) headed by the Honourable Chief Minister. All officials nominated to the Bureau shall have full powers of their respective Competent Authorities to the limited extent of carrying pre-scrutiny and according deemed approval on behalf of the Competent Authority, in case of breach of SLA. The Bureau shall be solely responsible for giving all clearances in a time-bound manner to investors.

(c) **Procedure for issuance of Deemed Approval**: In cases wherein post preliminary scrutiny of the Bureau, the Approving Department / Competent Authority has not accorded clearance / approvals within the SLA as specified in the Single Desk Policy 2015, in such cases the Bureau shall issue deemed approval to the applicant. The decision of the Bureau shall be communicated in writing to the applicant informing about the deemed approval and its validity, with a copy to the Competent Authority/Department.

(d) The deemed approval shall be valid till the Approving Department / Competent Authority issues the regular clearance / approval and will automatically become void from the date of issuance of such regular clearance / approval.

5. The State Government may, from time to time, issue to the Bureau such general or special directions of policy as may be deemed necessary or expedient for the purpose of carrying out the objectives of Act/Policy.

6. All the concerned Departments shall make necessary amendments to the relevant extant Acts and Rules to bring them in consonance with this order.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

SOLOMON AROKIA RAJ
SECRETARY TO GOVERNMENT & CIP

To
The Director of Industries, Andhra Pradesh, Hyderabad.
All Departments in the Secretariat.
All Heads of Departments.
All District Collectors.

(contd.3)

Copy to:
The Vice Chairman & Managing Director, Andhra Pradesh Industrial Infrastructure Corporation
The Vice Chairman & Managing Director, Andhra Pradesh Mineral Development Corporation
The Vice Chairman & Managing Director, Andhra Pradesh State Finance Corporation
Law (E) Department.
P.S. to Principal Secretary to Chief Minister(GSP).
P.S. to Principal Secretary to Chief Minister(SC).
P.S. to Chief Secretary to Government.
P.S. to Secretary & CIP. I&C Dept.
All Sections in Industries and Commerce Department.
SF/SC.

//FORWARDED:: BY ORDER//

SECTION OFFICER